

## **QUALITY POLICY**

Clearwater Controls is committed to complying with all requirements and continually improving the effectiveness of all its operations in order to satisfy customers, to provide stakeholders with adequate returns, business partners with increasingly effective operations and employees with job satisfaction. Each employee is responsible for the quality of their work and is expected to take pride in recommending and achieving progress towards improving quality.

It is expected that Clearwater Controls deliver all customer requirements fulfilling the company motto – 'Intelligent Efficiency'

Clearwater Controls will support employees by specifying their responsibilities clearly and providing appropriate skills and training to enhance their achievement and contribution to business.

Clearwater Controls share an Integrated Quality, Environmental Health and Safety Management (QUENSH) System with ID Systems Limited. This will support efforts to bring about continuous and measurable improvements in our operations and processes.

Clearwater Controls provide a range of Mechanical, Electrical, Instrumentation, Control and Automation engineering services from our base at Grangemouth.

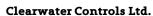
These predominantly cover the provision of intelligent anti-ragging devices for waste water pumps and the provision of intelligent waste water pumping station controllers. The services provided include support, installation, repair and commissioning.

The objectives set by the company will be established by the Managing Director and reviewed for continuing suitability at business management review meetings.

Our Quality Manual (shared with ID Systems Limited) defines and develops the QUENSH System and the methods used to implement the policy. It is supported by a set of procedures that is relevant to all parts of our business and support functions.

Simon Crompton Managing Director

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45 Payne Street, Glasgow G4 oLE, Scotland **HQ:** 1 Axis Park, Orchardton Road, Cumbernauld, G68 9LB

